

Quality Management Consultations

You would like to realize your change processes over an established quality management system, regardless of whether it is total reorganization or the reorganization of a particular unit.

The establishment and construction of a quality management systems, norms and global quality goals are usually, at first, perceived as very “abstract”. In quality management consultation, it is therefore for us, a particular concern, to translate the global regulations and norms into “your own business language” and to fill these applied areas with life.

Irregardless of an external certificate, the fulfilment of quality norms is important. However, they can not be the highest goal in business. It is the actual goal of business to reach an improvement in products and systems to the attainment of a qualitative improvement in senses of process, result and reproduction at all levels.

How can one focus on the strengths and distribute the existing resources between QM-System and daily business so that “the old” guarantees remains and “the new” ones are profitably implemented.

To achieve this goal, there is only one way; one must put theory into the practice, in other words passing it down to the operating units that should apply the QM system in the business. Here sits your own experts, who usually know exactly, which processes and systems are suffering. An external quality advisor’s technical knowledge turns into a supporting factor in the explanation of quality concepts and in the separation between

- Indisputable minimal requests of the norm
- Effective and lasting improvements in the business
- Interesting, but only conditionally relevant additional effort

A special situation in contrast to restructuring is the integration of a unit into an existing concern-QM system. Here, nothing new is developed together; instead existing meaningful norms are converted and applied. In these cases, the knowledge and acceptance of what has been built up has a special meaning.

Whatever your intent is in QM, its success depends upon good quality management, leadership executives who actively tackle their concrete goals, - and employees that understand and are willing to enforce it.

In the quality management consultation (ISO 9000, FDA/GxP), we support you with following services:

- Consultation on the construction of QM systems
- Coaching internal quality-management-representative
- Giving consultations on existing QM-Systems
- Quality management in IT and organization projects

